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EDUCATION

- Florida State University, Tallahassee, FL
 Major: Management Information Systems, 1999.
 Beta Gama Sigma member, 2000 -
- **B.S.** Florida State University, Tallahassee, FL Major: Finance, 1990.
- A.A. Broward Community College, Davie, FL Major: Business Administration, 1987.

COMPUTER KNOWLEDGE

Languages: ASP.NET, C/C++/C#, HTML/CSS, Java, JavaScript, jQuery, LAMP, PL/SQL, MySQL, PHP, XML

Hardware: PCs, Macs, UNIX workstations, HP, Toshiba and Brother Printers

Software: Banner, WebFOCUS, Visual Studio.NET, Report Caster, Omni Update CMS, Adobe Photoshop CS5

- Databases: Oracle 10g, MySQL, Microsoft SQL Server, Microsoft Access, IBM DB2 UDB, FIleMaker
- OS: UNIX: Sun Solaris 9/10, Linux; DOS, Mac OS X, Windows 7 and Windows 2008 R2
- Other: Apache and Tomcat, Internet Information Server; Client/Server systems and CGI scripting;

PROFESSIONAL EXPERIENCE

Coordinator, IT Services, FAU, Division of Research/Graduate College, Boca Raton, FL 10/2011 – present

- Prepare Banner and WebFOCUS managed reports for the Graduate Admission department staff as required.
- Manage grantsERA SQL server database, Openfire Chat server and Windows File servers.
- Have a working knowledge of ellucian Banner Workflow Process Analysis and responsible for the system administration of the DOR/Graduate College web site using Omni Update Content Management system.
- Provide web site administration and customer support for Division of Research and Graduate College using Parature Help Desk ticket system.
- Serve as backup Banner Security officer and implement security policies as required.
- Perform capacity and resource planning while maintaining the System Backup and Recovery of sixty client systems to protect the department data assets including disaster recovery procedures.

Systems Administrator, FAU, OIT Enterprise Systems, Applications & Middleware

- Wrote advanced PL/SQL code for Talisma Stored Procedures.
- Was responsible for Blackboard Learn Distance Learning and Talisma CRM Enterprise systems.

Systems Administrator, FAU, OIT Enterprise Systems

- Was responsible, as a UNIX systems administrator, for Unix Enterprise Backup Tape Management System, SANs, Blackboard Learn, Operational Data Store, WebFOCUS Reporting and Oracle database administration.
- Was responsible for the performance and reliability of my assigned applications to ensure a reliable system; analyzed implications of proposed changes in the infrastructure and application and proposed remedies and schedules as necessary; supported production, quality assurance and development instance of the full system.
- Major duties included system performance monitoring, installation of system software and third party application packages, application upgrades, system security patches, database backup and recovery strategy.
- Successfully maintained peak performance of all primary Oracle Enterprise databases in a load-balancer (F5) environment by providing advanced tuning methods, performance metrics, customized scripts, and Oracle Enterprise Manager and Grid Computing.
- Wrote a Blackboard Operations Workbook for UNIX systems management.

11/2006 - 01/2011

1/2011 - 10/2011

BI Database and Application Administrator, FAU, OIT Enterprise Systems

- Was responsible for maintaining the DB2 UDB V7.2 test/production databases and provided technical support for Oracle 9i/10g, IBI WebFOCUS and MSSQL systems.
- Provided DBA support for all internal and client based Oracle implementations such as the FAU Meal Plan, SCT fsaATLAS (SEVIS) system and Resource 25 (Event Scheduler), SPOTDE (Online Evaluations), Jewish Music Rescue Project and others.

University Webmaster, FAU, OIT Administrative Systems

- Was responsible for supervising staff and providing account maintenance, implementing University-wide Web page changes, database design and programming, creating functional and technical design specifications for development efforts, and coordinating DBA functions.
- Deployed several real-time Web casts, on-line voting, form surveys, and a Web content management application.

Systems Analyst, FAU, OIT Administrative Systems

- Designed and developed client/server Access database applications to automate workflow processes in the Special Projects group.
- Provided University software development for client needs.

Senior Computer Programmer Analyst, Florida State University, Tallahassee, FL

- Utilized SAS application program to create ad hoc budget reports.
- Designed and developed several Access database applications to automate workflow processes. •
- Coordinated Y2K modifications to University mainframe programs such as salary, student data course files, • and faculty appointments.

Computer Lab Manager, FAU Broward Computing Services, Davie, FL

9/1997 - 1/1998 Managed sixteen people on two campuses and coordinated the implementation of video teleconferencing systems, Pay-for-Print program and lab computer upgrades.

Computer Audit Analyst, Office of the Comptroller, Tallahassee, FL

Re-engineered an existing electronic Report Distribution System to eliminate paper reports and developed an on-line tax reporting procedure for the Bureau of State Payroll's manual.

Financial Examiner Analyst, Office of the Comptroller, West Palm Beach, FL

- Conducted field examinations of broker-dealers and financial advisors.
- Designed and developed a database application to track investigative documents for case reports. Received a meritorious award for the database design and demonstrated the application at an annual broker/dealer conference in Ft. Lauderdale.

Senior Service Technician, Allied Signal Corporation (Bendix Avionics), Ft. Lauderdale, FL 7/1979 - 5/1988

- Worked in manufacturing avionic testing and quality control for commercial and general aviation aircraft systems.
- Promoted to Lab Tech in Project Engineering and Senior Service Technician at the airport hanger facility. •
- Provided customer support services, received services/product awards for quality improvement suggestions.

CERTIFICATIONS

Oracle Database 10g: Administration Workshop - Oracle University	April 2007 – Present
Advanced PL/SQL and Database Objects - Systems & Computer Technology Corporation	June 2002 – Present
Certified Internet Webmaster - Site Designer – CIW	April 2001 – Present
Dell Online Self Dispatch Policies & Procedures - Dell, Inc.	February 2013 – February 2014
Dell Online Self Dispatch Desktop - Dell, Inc.	February 2013 – February 2014
Dell Online Self Dispatch Notebook - Dell, Inc.	February 2013 – February 2014
Dell Online Self Dispatch Printer - Dell, Inc.	February 2013 – February 2014
Dell Online Self Dispatch PowerConnect - Dell, Inc.	February 2013 – February 2014
Solaris System Management Training - The NetWorks	March 2001 – Present
Fundamentals of Solaris Training - The NetWorks	February 2001 – Present

3/2004 - 11/2006

1/2000 - 7/2000

6/1998 - 12/1999

7/2000 - 3/2004

7/1996 - 8/1997

6/1990 - 7/1996